



# Affinity Group Leader and Presenter Biographies



**Vish Anantraman, MBBS, MS**  
**Chief Technology Officer**

Vish is chief technology officer, Mayo Clinic, responsible for technology strategy and enterprise architecture. He started his career as a physician. He has spent the last 20 years in health-care information technology in various roles at startups, EMR companies and another health-care system (Northwell Health).



**Steven Bethke, MBA**  
**Vice President, Product Portfolio**

Steve Bethke has experience innovating and growing multiple business in health-care information technology (HCIT).



**Brenda Brault, RN, MBA**  
**Division Chair, Revenue Cycle**

Brenda Brault is division chair, Revenue Cycle, Mayo Clinic. She leads the technical integration and innovation efforts that are building a world class revenue cycle for the organization, while at the same time revolutionizing this work to provide a "WOW" patient experience. She has been recognized as one of the Top 10 Female Revenue Cycle leaders by Becker's.



**Timothy Brennan, MBA**  
**Operations Administrator**

Tim Brennan is instructor, Health Care Systems Engineering, Mayo Clinic College of Medicine and Science. With over 20 years' experience in the financial services and health-care sectors, he formerly managed Mayo Clinic's enterprise strategic & operating plan within the Department of Strategy and was Mayo Clinic's enterprise Administrator for Quality Data & Analytics. Currently, Brennan is the Operations Administrator leading Mayo Clinic's Quality International & Global Consulting.



**James Buntrock, MS**  
**Vice Chair, Information Technology**

James Buntrock is vice chair of Information Technology at Mayo Clinic supporting Enterprise Technology Services for Data, APIs, Identity Access and Management, and Content Delivery. He is an IT executive co-sponsor for the Mayo technology platform working with Google Cloud Platform and the Mayo/Google strategic partnership. Buntrock manages a large system portfolio with a group of 500+ IT professionals that provide 7x24x365 support of Mayo Clinic's Enterprise Platforms and Patient Digital Products.



**Dustin Flanary, MBA**  
**Performance Improvement Advisor**

Dustin Flanary is a performance improvement advisor, Global Consulting, Mayo Clinic, serving as a facilitator of performance improvement efforts and applies a variety of improvement methodologies and group management techniques to support individuals and teams through performance improvement initiatives.

Flanary holds both an MBA and a Bachelor of Science in Allied Health from East Tennessee State University.



**Jane Foote, EdD, MSN, RN**  
**Senior Administrator, Nursing Education and Professional Development**

Jane Foote, EdD, MSN, RN, CNE is Senior Administrator for Nursing Education and Professional Development at Mayo Clinic. Prior to her appointment at Mayo Clinic in 2018, she served as a tenured professor and Department of Nursing at Winona State University, in Winona, Minnesota. She brings her passion for nursing education to her work in creating strong academic practice partnerships to advance nursing.



**Ryannon K. Frederick, MS, RN**  
**Chief Nursing Officer, Mayo Clinic Enterprise**

Ryannon K. Frederick, MS, RN, is chief nursing officer, Department of Nursing, Mayo Clinic and chair, Department of Nursing in Rochester, Minnesota and Mayo Clinic's Midwest practice.

Frederick served as chief nursing officer at Mayo Clinic in Florida from 2016 to 2019 and prior to that, served as chief nursing officer of Mayo Clinic Health System – Southwest Minnesota region.

Frederick began her career at Mayo Clinic as part of Rochester's Summer III Program in 1999 before joining as a registered nurse in 2000. Since then, she's held roles as a nurse educator, manager and administrator, and has served on several committees at Mayo Clinic.

Frederick holds a Bachelor of Science in Nursing from the University of Iowa and a Master of Science in Nursing and Health Care Systems Administration from the University of Minnesota.



**Bill Gillis**  
**Product Management Vice President**

Bill Gillis, vice president, Product Management, Mayo Clinic Platform, leads health information technology (HIT) innovations that support the Platform's vision of creating a healthier world where personalized, predictive and innovative care is accessible to all.

Gillis joined Mayo Clinic in 2021. Prior, he was the chief information officer for Beth Israel Lahey Health Performance Network (BILHPN), where he led the team that architected and deployed the first cloud-based electronic health record (EHR) in the country. Through early adoption of using real-time EHR data over lagged claims data to drive performance in value-based care contracts, BILHPN achieved ranking #1 performing CMS ACO in Massachusetts and #3 nationally, as well as #1 nationally performing ACO in quality reporting for multiple years.



**Richard Gray, MD**  
**Chief Executive Officer, Mayo Clinic Arizona**

Dr. Gray is chief executive officer, Mayo Clinic Arizona, the number one hospital in the state as ranked by U.S. News & World Report for nine consecutive years and recognized on the national honor roll for five consecutive years. He is a surgical oncologist, a professor of surgery and has been a part of Mayo Clinic for 26 years.



**Rashmi Halker Singh, MD**  
**Physician**

Dr. Rashmi Halker Singh is associate professor, Neurology, Mayo Clinic Arizona where she is also the program director, headache medicine fellowship, and neuroscience block faculty member, Mayo Medical School, and co-director, Mayo Clinic Headache Symposium. At the American Academy of Neurology, Dr. Halker Singh is the Chair of the Headache and Face Pain Section and has served as course director, faculty member, and plenary speaker at the annual meetings. At the American Headache Society, she is co-director of the REACH program, past chair of the Women's Health Special Interest Group, co-director of the Scottsdale Headache Symposium annual meeting, a member of several committees, as well as an incoming member of the board of directors. She is also the deputy editor of the Headache Journal, the online and social media editor for the Headache Journal, and an editorial board member of the American Migraine Foundation.



**Barb Hamilton-Sustad, MBA**  
**Senior Director, U.S. & International Marketing**

Barb Hamilton-Sustad, M.B.A., is responsible for U.S. and International Marketing for Mayo Clinic destination sites, the channel marketing team, and marketing for Mayo Clinic's education and research shields.



**Judy Henderson, MSAH-M, RN**  
**Operations Administrator, Quality**

Judy Henderson has been in the healthcare field for over 30 years with a variety of experience ranging from inpatient and outpatient and frontline to management. Throughout her career, improving healthcare quality and safety have been a passion and continues to drive her motivation for continuous improvement. Today she is the operations administrator for Quality at Mayo Clinic in Phoenix, Arizona.



**Diane Jelinek, PhD**  
**Dean for Research**

Diane F. Jelinek, Ph.D., is consultant, Department of Immunology, Mayo Clinic and holds the academic rank of Professor of Immunology. Dr. Jelinek is recognized with the distinction of a named professorship: the Gene and Mary Lou Kurtz Professorship in Multiple Myeloma Research. She currently serves as dean for Research at Mayo Clinic in Arizona.

Dr. Jelinek received a B.S. degree in microbiology at Michigan State University and a Ph.D. degree at the University of Texas Health Sciences Center. She completed a two-year postdoctoral fellowship in immunology and a four-year fellowship in molecular biology at the University of Texas-Southwestern Medical Center. She joined Mayo Clinic in 1991.



**Marion Kelly, BA, BS**  
**Director, Office of Community Engagement**

Marion Kelly serves as director, Office for Community Engagement, Mayo Clinic in Arizona. Over 27+ years at Mayo Clinic, Marion has served in varying capacities across the Mayo Clinic enterprise, including administrator, Mayo Clinic School of Medicine, administrator, Diversity & Inclusion, and director, Continuing Medical Education. He currently partners across the three shields to promote the health equity work of Mayo Clinic.



**Kelly Kiker, MSN, RN**  
**Nursing Education Specialist**

Kelly Kiker, MSN, RN, nursing education specialist, Mayo Clinic, co-leads the Mayo Clinic Care Nursing Professional Development Affinity Group. She also facilitates nursing Health Care Consulting requests, identifying Mayo Clinic subject matter experts, policies and procedures that support care network member nursing goals.

Kiker joined Mayo Clinic in 2002 as an inpatient staff nurse. She has also led teams as a nurse house supervisor and nurse manager within the Mayo Clinic Health System. Kiker is an instructor in nursing with the Mayo Clinic College of Medicine and Science.



**Lezli Kuster, MS**  
**Manager, Education Operations**

Lezli Kuster, MS, manager, education operations, Mayo Clinic, leads the planning and development of educational programs for members of the Mayo Clinic Care Network.

Kuster joined Mayo Clinic in 2012 and began her career working in the neurology department supporting a variety of providers and developing training plans for new medical secretaries. Since 2016, she has worked in a variety of roles focusing on educational programming for care network members.



**Richard Larsen, MBA**  
**Operations Administrator**

Richard Larsen, MBA, is operations administrator, Mayo Clinic. Larsen is on the Mayo Clinic Platform solutions team that develops new solutions, services and programs for the external provider market and for Mayo Clinic Platform. He is focused on curating new knowledge and technologies to change how and where care is provided helps health-care providers improve patient care at a lower cost.

Larsen joined Mayo Clinic in 2013 as an operations manager in sports medicine. Prior to Mayo Clinic, he spent eight years as a staff and senior physical therapist in a variety of clinical settings, and subsequently opened a private sports medicine practice with multiple locations in Wisconsin and Minnesota.



**Mark Larson, MD**  
**Medical Director, Mayo Clinic Care Network**

Dr. Mark V. Larson serves as a medical director, Mayo Clinic Care Network, a global network of independent hospitals with a common mission to improve the delivery of health care. He also maintains a busy clinical and endoscopic practice as a gastroenterology specialist.

Dr. Larson joined Mayo Clinic as a consultant in gastroenterology in 1989. During his career, he has served in several leadership positions including the director of the Colorectal Neoplasia Clinic, and the medical director of both the gastroenterology and the internal medicine outreach practice. He also served as the director of gastrointestinal endoscopy from 2007 – 2015.





**Chloe (Chin Wan Chloe) Liu**  
**Marketing Specialist**

Chloe is marketing specialist, Brand Management & Advertising, Mayo Clinic focused on supporting Mayo Clinic in Arizona through paid search and social media marketing. She is passionate about all things paid search, and enjoys helping brands connect with their audience through creating engaging and meaningful content.



**Kathleen (Kathy) Matson, DHA, MSN, RN, NE-BC**  
**Nurse Administrator**

Kathleen Matson is nurse administrator, Nursing Resources, Mayo Clinic in Arizona, assistant professor, Nursing, Mayo Clinic College of Medicine, and adjunct faculty, Grand Canyon University Colleges of Nursing and Health Sciences. Kathleen has over 40 years of hospital experience, with at least 25 of those years spent in different nursing administration roles. Matson has DHA and MSN degrees and is a Board-Certified Nurse Executive. She is a member of the American Nurses Association and the American College of Healthcare Executives. Matson is invested in the future of nursing and works actively on projects within her organization that focus on RN recruitment and retention.



**Brittany McElroy, MHA**  
**Operations Administrator**

Britany McElroy is operations administrator, Division of Hematology and Medical Oncology, Mayo Clinic in Arizona. She holds the academic rank of instructor for the Mayo College of Medicine and Science. She also serves as site director for the Administrative Fellowship Program and the site liaison for the Mayo Clinic Response to Racism.



**Ellen Meltzer, MD, MSc, FACP**  
**Medical Director, Mayo Clinic Arizona**

Dr. Meltzer is assistant professor of Medicine, Mayo Clinic in Arizona, medical director, Office of Experience, and co-director, Clinical Ethics Service at Mayo Clinic in Arizona. She also serves as director, Performance Improvement, Mayo Clinic Office of Clinical Ethics. She is an internist, clinical ethicist, and a fellow in integrative medicine. Prior to joining Mayo Clinic in 2018, she was an associate professor of Clinical Medicine in the Department of Medicine at Weill Cornell Medicine in New York City and an associate clinical ethicist in the Division of Medical Ethics at New York Presbyterian Weill Cornell Medical Center.



**Paula Menkosky**  
**Chief Administrative Officer**

Paula is the chief administrative officer, Mayo Clinic Arizona and provides leadership, operational oversight and strategic direction to Mayo Clinic's destination medical center in the southwest. She began her work at Mayo Clinic in Rochester, Minnesota in 1996 and has held numerous leadership positions across the enterprise.



**Timothy Morgenthaler, MD**  
**Vice Chair, Quality and Affordability**

Dr. Morgenthaler, vice chair, Quality and Affordability, Mayo Clinic, has been on staff since 2000, previously serving as the chief patient safety officer.

Outside of Mayo Clinic, he serves as a director at Mercy Health, headquartered in St. Louis. He has served as chairman of the board for the Minnesota Alliance for Patient Safety, and as a past president of the American Academy of Sleep Medicine.



**Marialena Murphy, MSN, MHA, RN, CNOR, NEA-BC**  
**Chief Nursing Officer, Mayo Clinic Arizona**

Marialena is the chief nursing officer, Mayo Clinic in Arizona and responsible for the leadership of 3,700 patient care staff in the Department of Nursing. She is an assistant professor of Nursing and has led in varied operational and clinical roles over the course of her 30+ year career.



**Dawn Nelson, MSN, RN**  
**Nurse Administrator**

Dawn E. Nelson, MSN, RN is nurse administrator, Education and Professional Development Division, Department of Nursing, Mayo Clinic, Rochester, Minnesota. Prior to becoming a nurse administrator, she was a nurse supervisor in the Pediatric Subspecialty Outpatient Center. Nelson also spent 14 years working on the inpatient side in the Pediatric ICU as a staff nurse, and then moved on to become the coordinator of Pediatric Critical Care Outreach prior to her appointment as nurse coordinator for Pediatric Subspecialty. Nelson holds the academic rank of assistant professor of Nursing, Mayo Clinic College of Medicine. She joined the staff of Mayo Clinic in 1992.



**Sheri Nemec, MS, CPXP**  
**Consultation and Relationship Manager**

Sheri Nemec, consultation and relationship manager, Mayo Clinic, serves as a liaison between Mayo Clinic Quality Management Services and the Mayo Clinic Care Network.

Nemec joined Mayo Clinic in 2001 where she supported a variety of areas including staff and leadership development, quality leadership and patient experience. Prior to this role, she served as patient experience interim director and manager for Mayo Clinic Health System. Nemec is experienced in coaching for improvement, training/education and project management.



**Katherine Noe, MD, PhD**  
**Associate Professor of Neurology**

Dr. Katherine Noe is chair, Quality, Safety and Value, Mayo Clinic Arizona. She is associate professor, Neurology and chair, Division of Epilepsy.



**Alieu Nyassi, MS-ELOC**  
**Assistant Vice President, Diversity, Equity and Inclusion**  
**St. Elizabeth Healthcare**

Alieu Nyassi, brings a wealth of knowledge and experience to his current role as assistant vice president, Diversity, Equity, and Inclusion (DE&I) with St. Elizabeth Healthcare in Northern Kentucky. A forward-thinking human resource, diversity, equity and inclusion and community health professional, Nyassi is equal parts thoughtful and strategic, providing vision, leadership, coordination and planning for the design, implementation, and ongoing review of an enterprise-wide plan to drive diversity and inclusion throughout the organization that is customer focused. Nyassi has established St. Elizabeth Healthcare as a regional leader in DE&I. He has spent the bulk of his time and energy fostering positive change within the health-care space. Described by many as a genuine, caring leader who works tirelessly to bring people together, ensuring equitable healthcare access for all populations.



**Sarah O'Brien**  
**Marketing Manager**

Sarah has worked in digital marketing for over 10 years, focused mostly on paid search and social media. She joined Mayo Clinic in 2019.





**Cumara O'Carroll, MD, MPH**  
**Neurologist**

Cumara O'Carroll, MD, MPH is assistant professor, Neurology and program director, Vascular Neurology Fellowship at Mayo Clinic Arizona. She is also medical director, Mayo Clinic Telestroke for the Southwest region. She is board certified in neurology and stroke and has special interest in medical education, global neurology, telemedicine, and health-care disparities. She serves as department diversity leader for Neurology, Mayo Clinic Arizona, and serves on the American Academy of Neurology's International Subcommittee and Diversity Officers Subcommittee.



**Steve Ommen, MD**  
**Professor of Medicine**

Dr. Steve R. Ommen is professor of medicine, Mayo Clinic College of Medicine and consultant, Department of Cardiovascular Medicine. He serves as director of the Mayo Hypertrophic Cardiomyopathy (HCM) Clinic, the largest and longest-standing dedicated HCM Center in the world. Mayo Clinic's HCM clinic is recognized as a leader in clinical outcomes, research, and patient education. Dr. Ommen is also co-director of the Structural Heart Disease program, medical director for AskMayoExpert, and medical director of the Center for Connected Care.



**Clark Otley, MD**  
**Chief Medical Officer, Mayo Clinic Platform**

Clark C. Otley, MD, is a consultant in the Department of Dermatology at Mayo Clinic in Rochester, Minnesota. He joined the staff of Mayo Clinic in 1996 and holds the academic rank of professor of dermatology, Mayo Clinic College of Medicine and Science. After receiving his undergraduate degree from Williams College in religion, Dr. Otley completed medical school at Duke University School of Medicine and then completed an internship in internal medicine at Brigham & Women's Hospital. He completed his residency in dermatology at Harvard University, serving as chief resident. Upon finishing residency, Dr. Otley completed a fellowship in Mohs micrographic surgery and cutaneous oncology at Mayo Clinic.

Dr. Otley serves as the chief medical officer for Mayo Clinic Platform and is also the medical director for Department of Business Development, which advances Mayo Clinic's mission through proactive business partnerships, mergers and acquisitions and the commercialization of Mayo Clinic technologies for the benefit of patients worldwide while generating revenue to support clinical practice, research, and education at Mayo Clinic. Dr. Otley also serves as president of the Destination Medical Center Economic Development Agency, a 20-year economic development initiative to position Rochester, Minnesota, as the world's premier destination for health and wellness.



**Becky Pautz, MA**  
**Operations Administrator**

Becky Pautz, M.A., operations administrator, Mayo Clinic, leads client relationship management activities, clinical service line support and new member implementation for the Mayo Clinic Care Network. In her previous role as operations manager, she coordinated the due diligence process and activities related to products and solutions for the care network.

Pautz joined Mayo Clinic in 2002, and has held a variety of positions. She started in human resources as a nurse recruiter and later served the employee benefits team as plan administrator for health/welfare benefits. She also served as the due diligence lead for mergers/acquisitions, and managed benefits integration. In addition, she had oversight of medical records operations in health information management.



**Steve Peters, MD**  
**Chief Medical Information Officer**

Steve G. Peters, MD, is professor of medicine, Division of Pulmonary and Critical Care, Mayo Clinic in Rochester, Minnesota. After graduating from Princeton University and the University of Rochester School of Medicine, he completed training in internal medicine, pulmonary and critical care at the Mayo Graduate School of Medicine. He is board certified in internal medicine, pulmonary, critical care and clinical informatics. He has been chief medical information officer at Mayo Clinic since 2019.



**Cindy Roberts, MBA**  
**Market Research & Insights Director**

Cindy Roberts is director of Market Research and Insights Director in Mayo Clinic's Strategy Department, specializing in identifying consumer and market trends to support future planning, scenario development and innovation. She has designed and transformed several market intelligence and planning teams and functions within healthcare and other industries. Roberts is passionate about advocating for the voice of the customer and fostering strategic mindsets.



**Dan Roline, MA**  
**Vice Chair, Provider Solutions**

Dan Roline, MA, vice chair, Mayo Clinic, leads the team that operates the Mayo Clinic Care Network, a global network of independent hospitals with a common mission to improve the delivery of health care.

Roline joined Mayo Clinic in 1995 and, prior to his current role, led the strategy management division in Mayo Clinic's Department of Planning Services. Roline and his team provided strategic planning, business planning, and market research and analytics insights which enabled informed decision making. He routinely guided leaders in identifying a vision, defining possible courses of action and establishing plans to achieve those goals.

Before moving into administration at Mayo Clinic, his work experience included a variety of leadership roles and business planning activities. He managed a regional ambulance service where he also provided pre-hospital care, disaster preparedness consulting, staff development and continuing education.



**Cris Ross, MBA**  
**Chief Information Officer**

Cris Ross has 30 years prior experience in health care, technology, and government. At Mayo Clinic, he is responsible for all information technology. Since joining in 2012, he has revamped IT strategy, helped lead an enterprise-wide electronic health record convergence program, developed partnerships, and initiated major innovation programs in data, analytics, and machine learning. Prior to joining Mayo Clinic, he held technology and business leadership roles with Surescripts, MinuteClinic, and UnitedHealth Group. Previously he held various roles as a tech entrepreneur, financial manager, and congressional aide.



**Amy Sherman, MA, MSW**  
**Experience Director, Office of Experience**

Amy Sherman joined Mayo Clinic Arizona last summer as the Director of Experience. Amy has played a leading role in improving patient experience over the past 20 years. She has a passion for patient and family centered care, healthcare culture, and medical ethics. Her previous work includes the UK National Health Service and UT MD Anderson Cancer Center. She received a Masters in Social Work from the University of Houston and a Master of Arts degree in Medical Ethics and Law from King's College in London.



**Ed Simcox, JD**  
**Vice President, Solutions**

Ed Simcox serves as vice president of Solutions for Mayo Clinic Platform where he leads platform strategy, solution architecture, research and development, and the Mayo Clinic Platform Marketplace.

Prior to joining Mayo Clinic, Ed was chief strategy officer at LifeOmic, a precision health and wellness company focused on improving research and clinical healthcare through a data platform and mobile applications that combine genomic, research and clinical data to improve health outcomes.



**Jeffrey Staab, MD, MS**  
**Professor and Chair, Department of Psychiatry and Psychology**

Jeffrey P. Staab, MD, MS is professor and chair, Department of Psychiatry and Psychology, Mayo Clinic in Rochester, Minnesota. He received a BS in chemical engineering from Northwestern University, MS in bioengineering from Carnegie-Mellon University, and MD from the University of Pittsburgh. He serves on the editorial boards of six scientific journals in the fields of psychosomatic medicine and neuro-otology and holds leadership positions in three international scientific societies.



**Jared Staal, MS**  
**Senior Director, Analytics and Automation**

Jared Staal has been serving the health-care industry for the last 15 years as an analytics and artificial intelligence leader. He has previously worked at Presbyterian Healthcare Services, Cleveland Clinic and Spectrum Health. His current role at the Mayo Clinic is senior director of Analytics & Automation, accountable for deploying this strategy within revenue cycle management.



**Tyson Stackhouse, MS**  
**Director, Integration**

Tyson Stackhouse, MS, director of integration, Mayo Clinic, leads operational functions across the organization that support the Mayo Clinic Care Network. He is responsible for the comprehensive due diligence process for independent hospitals or systems becoming part of the Mayo Clinic Care Network, and for leading the core review team. In addition, he has operational oversight for the care network's relationship management teams, multi-state licensure effort, data analytics, and customer relationship management system.

Stackhouse joined Mayo Clinic in 2004. In his previous role as human resources director, he supported the Mayo Clinic Health System through his work in integration and programmatic improvements.



**Lisa Teske, MBA**  
**Manager, Marketing and Communications**

Lisa Teske, MBA, marketing and communication manager, Mayo Clinic, supports the Mayo Clinic Care Network — a network of independent hospitals with a common mission to improve health care.

Teske joined Mayo Clinic in 2019. Prior to that, she served as executive director of marketing and business development for Trios Health, a two-hospital system in southeastern Washington. There, she led the organization through a range of initiatives to increase community brand awareness and grow patient utilization in a competitive four-hospital market. Teske also led marketing and communications for the commercialization arm of the Department of Energy's Pacific Northwest National Laboratory; she also formed a global marketing function for Key Technology, Inc.



**Kari Turkowski, PhD**  
**Solution Architect**

Kari Turkowski, PhD, solutions architect, Mayo Clinic Platform, connects the solution strategy to market success by transforming market solutions into tangible client and user facing experiences. She also develops solution demonstrations, supporting materials and training sessions for client-facing teams. Additionally, she develops tailored solutions for customer's needs and shares market learnings with the broader market solutions team to inform the solution strategy and development process.

Turkowski joined Mayo Clinic Platform in 2020 as a post-doctoral fellow. Prior to that she was a senior tax accountant with a certified public accountant firm in Minneapolis, Minnesota.



**Diane Twedell, DNP, RN, CENP**  
**Nurse Administrator**

Diane Twedell, DNP, MS, RN, CENP, is a nurse administrator who works with the Mayo Clinic Care Network Chief Nursing Officer Affinity Group members. She also is a member of the due diligence team and is active in Health Care Consulting for nursing.

Twedell joined Mayo Clinic in 1987, with experience in nursing practice, education, and administration. Her progressive leadership roles have spanned both the academic and community practices including most recently serving as chief nursing officer within the Mayo Clinic Health System. She has significant experience presenting nationally and internationally on practice and leadership issues, published extensively, and has represented Mayo Clinic at the state legislature on many nursing related health policy issues.



**Ryan Uitti, MD**  
**Medical Director**

Dr. Ryan J. Uitti serves as a medical director for the Mayo Clinic Care Network — a global network of independent hospitals with a common mission to improve the delivery of health care.

Dr. Uitti joined Mayo Clinic in 1994, and he is a professor and consultant in the department of neurology at Mayo Clinic in Jacksonville, Florida. Dr. Uitti has led in numerous administrative roles during his career at Mayo Clinic including chair of the department of neurology, medical director for development, and clinical director for the Center for the Science of Health Care Delivery.

Dr. Uitti is an international expert on Parkinson's disease and other movement disorders. He has had an active research career and received funding from the National Institute of Health for nearly 20 years. He has been principal investigator in numerous surgical and pharmacological trials and published more than 300 peer-reviewed manuscripts.





**Teresa Watkins, MBA**  
**Senior Marketing Manager**

Teresa Watkins, M.B.A., senior manager, Marketing, Mayo Clinic, supports the Mayo Clinic Care Network — a network of more than 45 independent, global hospitals with a common mission to improve health care.

Watkins joined Mayo Clinic in 2016 as a member of the channel marketing team before transitioning to the Mayo Clinic Platform team in 2022. Before coming to Mayo Clinic, she was the director of brand, marketing and communications at a growing health system near Kansas City, Missouri. In her role she successfully led the team that implemented innovative marketing, communications and brand strategies to meet aggressive growth and business objectives.

Prior to health-care marketing and communications, she led multiple multimedia teams through the radio/streaming revolution as a program director, promotions director and on-air personality at several companies throughout the Midwest.



**Rhyann Weaver, MSN-ed, CEN, TCRN**  
**Nursing Education Specialist**

Rhyann Weaver is currently a Nursing Education Specialist at Mayo Clinic Arizona supporting the orientation and preceptor programs and also serves on the Emergency Nurses Association Geriatric Committee. She obtained a Master of Science in Nursing degree with an education focus from Arizona State University and currently studying to complete a Doctor of Nursing Practice degree.



**Tripp Welch, MBA**  
**Vice Chair, Quality**

Tripp Welch has worked at Mayo Clinic for over 20 years. He is currently the vice chair of Quality.



**Laurie Wilshusen, MA**  
**Administrator, Quality Management Services**

Laurie L. Wilshusen, M.A., leads the Experience Research team in the Office of Mayo Clinic Experience. The team's mission is to elevate the voice of the patient and others served by continuously evaluating the experiences of existing patients and generating deep insights into patient and consumer needs of the future.

Wilshusen joined Mayo Clinic in 1999, originally at the historic campus in Rochester, Minnesota, and relocated to Arizona in 2007. She led the first specialty-specific patient experience study for Mayo in her initial role in the Division of Marketing. After spending several years each focused on marketing strategy, brand management and strategic planning, she returned to lead the experience research team in 2018.