

**AnneRose W. Kaiya**

Research Operations Manager

**AnneRose W. Kaiya:** The patient walks in through the door, and they experience amazing care. The people behind the scenes make that possible. It's really cool knowing that I'm the secret Santa, so to speak, every time a patient walks into Mayo Clinic, and I made a little difference to a patient whose face I don't know, but I know that they were happy because they come back.

We have so many resources available to us, so the fact that it's easy to do your job, I think is the best part of working at Mayo Clinic.

Speaking for myself, I have found an employer that I respect and love and I'm loyal to, and when I look at my children and I hope 10, 15 years from now when they're joining the workforce that they will work with an organization that respects them, that trusts them, that empowers them and that values them, because then they'll be the most successful people ever possible, and that's every mother's dream.

**Charles S. Barmore IV**

Medical Technologist

**Charles S. Barmore IV:** I love science. I love looking at things and trying to figure out how things work and the biological aspects of the body, and how they all function. So, yeah, I guess I am kind of a science geek.

Coming in, I was actually really nervous and really apprehensive about how I was going to do in such a prestigious place, but the people here just make it so much better and make it so much easier to just get in there and start working.

I think Mayo has a great environment for a workplace, and they promote individual thinking. The managers and the supervisors that you have are really, really great about telling you to go ahead and try to push for that, and try to think of new ways of doing things and new ways of improving things.

It does give you a sense of empowerment while you're working to know that you are respected as an employee, you are respected as an individual. It makes it a good place. It makes it fun.

**Kyle M. Satterblom, P.A.-C.**

Physician Assistant

**Kyle M. Satterblom, P.A.-C.:** "Where do you work?" "Oh, I work at the Mayo Clinic." That usually gets an eyebrow raised, or somebody turns a head or takes notice because they recognize the name. And the next question is "Well, how's that?" and "What's it like working at Mayo?" There's a certain amount of pride with just working at an institution that's so well renowned as Mayo.

There's a huge variety in my job, especially working with trauma patients, with acute care surgery patients, you really don't know what's going to walk through the door next. There's a certain amount of urgency, there's a certain amount of excitement or adrenaline that kind of comes along with that. I mean, a car accident patient comes in downstairs. We are assessing them within seconds of when they pulled in the door, and there's a whole group of people. And the adrenaline kind of gets going and the goal is to make sure that we care for the patient and manage their life-threatening injuries immediately.

I'm happy with my job. I feel like the role that I'm in, personally, I feel like I was made for it. It's just a good fit.

**Eric A. Aguirre, R.N.**

Registered Nurse

**Eric A. Aguirre, R.N.:** I started up on a thoracic floor, and then I moved into the ICU. At that time, I felt like I needed to go back to school and get my master's. I was able to take advantage of the tuition reimbursement, and that was the majority of it.

I worked in the surgical trauma ICU for about six years. I was a nurse educator for two years. You can move in so many places but yet still keep your seniority within Mayo. There are just so many things. If you want an office job, you can get an office job. If you wanted to work at a clinic, you know, those opportunities are there. So working here at Mayo, for me, is a life-changing career.

**Leo Evans**

Pharmacist

**Leo Evans:** Since I was a little kid, I've always been curious about what can you do to make something better. Basic research has been a history of Mayo's since they started back in the day of finding discoveries for the treatment of arthritis.

That continues today as Mayo looks for new inventions and new drug therapies for the care of patients, and sometimes, as a pharmacist, we're asked to come up with new formulations to help a physician administer a drug to a patient in a new way or a different way that hasn't been discovered. So that's an approach that, again, collaborating with physicians to help the advance of health care and patient care down the road.