

## COMMUNITY BENEFIT SUMMARY: Benefits to those in need and the Broader Community\*

Year Ended Dec. 31, 2009 (estimated In Millions)

<b>Cost of Benefit Provided to those in need</b>		<b>2009</b>	
Charity care		\$58.0	* The estimated cost of benefits to those in need and the broader community was calculated in accordance with the guidelines set forth by CHA/VHA.
Unpaid portions of Medicaid and other indigent care programs		229.7	
<b>Total quantifiable benefit to those in need</b>		<b>\$287.7</b>	
<b>Cost of Benefit Provided to the Broader Community</b>			
Non-billed services and cash and in-kind donations		\$2.5	** The estimated cost of education and research excludes externally sponsored funding that totaled \$368.8 in 2009.
Education and Research**		400.3	
<b>Total quantifiable benefit to the broader community</b>		<b>\$402.8</b>	
<b>Total estimated cost of quantifiable community benefit</b>			
		<b>\$690.5</b>	
Unpaid portions of Medicare		\$773.4	

### Commitment to Community

Mayo Clinic engages in many wide-ranging efforts to enhance the health and vibrancy of the communities in which it operates, and to improve the well-being of all individuals through medical advancement.

In 2009, Mayo Clinic provided \$58 million in charity care to individuals from throughout the United States and world. Mayo's charity care program supports patients with demonstrated financial need and who have medical conditions for which Mayo Clinic is uniquely qualified to provide care.

Mayo Clinic revenues support medical research and the education of future health care professionals through the College of Medicine, Mayo Clinic. These activities directly and indirectly benefit local communities, as well as all members of society.

Mayo Clinic also partners with numerous public, private, and nonprofit organizations to strengthen the quality of life, health and well-being in the communities and nearby regions of Scottsdale, Ariz.; Jacksonville, Fla.; and Rochester, Minn.; as well as the communities of Mayo Health System, a network of clinics and hospitals serving more than 70 areas in Minnesota, Iowa and Wisconsin.

Mayo Clinic provides in-kind and monetary support, as well as health-related education, outreach programs, and leadership on community task forces and community boards. Mayo Clinic employees are also generous volunteers of their time and skills to local community efforts and nonprofit organizations.

[www.mayoclinic.org/community/](http://www.mayoclinic.org/community/)