

Privacy Policy

Your privacy is important to us. This Privacy Policy describes what information is collected by the Mayo Clinic App and how it is used.

Information Collected by the Mayo Clinic App

Each time you use the Application it will automatically collect the following information:

- (1) The IP address you used to connect to our servers;
- (2) Information about the device you are using, including the operating system version, and device model;
- (3) Information about the application such as the application version;
- (4) Diagnostic information about the application, including any application errors or crashes; and
- (5) Log information about your session, such as the date, time and duration of your session, and the screen and areas of the application you have used or views that you have accessed.

Third Party Services

If you use the Google Maps feature, the collection and use of information through the use of this feature is governed by Google's Privacy Policy. Link to <http://www.google.com/policies/privacy/>. If you use any other third party services that are embedded in, or accessed through, the Mayo Clinic App, including, but not limited to, Twitter, the collection and use of information in connection with that services is subject to that service's Privacy Policy. If you log in to your Mayo Clinic Patient Online Services Account, the Mayo Clinic App will also collect your login information for the purposes of verifying your identity.

Access to Your Medical Information

The following provision only applies if you accept these terms and relates to your ability to access your own medical records and requires that you have your own Mayo Clinic Patient Online Services Account. In order to access your information and use the related features of the Mayo Clinic App, you must accept the terms of this Privacy Policy by clicking "I Accept" below.

In order to use many of the features of this Mayo Clinic App, including features which allow you to access your medical information, you are required to have a Mayo Clinic Online Services Account. If you do not already have an account, please visit <http://www.mayoclinic.org> to create an account. All of the information accessed, used, and submitted through your Mayo Clinic Online Services Account is subject to the Mayo Clinic Online Services Privacy Policy (<https://pol.mayoclinic.org/GEPOL/user/privacy.aspx>). In addition, your medical information is subject to Mayo Clinic's notice of privacy practices (<http://www.mayoclinic.org/about-mayo-clinic/notice-of-privacy-practices>). Your information may be used and disclosed as permitted by those policies and notices.

Connection to Apple's Health Application ("Health")

The following provision only applies if you accept these terms and relates to your ability to share your information with Health and your ability to have Health send information back to the Mayo Clinic. In order for you to use this Mayo Clinic App with Health, you must accept the terms of this Privacy Policy by clicking "I Accept" below.

Health is an app from Apple which lets allows you to store your personal health information on the Apple device on which the Mayo Clinic App is loaded and share it with other apps and devices that are designed to work with Health. **You may enable sharing between the Mayo Clinic App and Health as well as choose which information is shared with Health. You can also select which information from Health is shared with the Mayo Clinic. Information that you choose to share with Mayo Clinic from Health may be used in the manner stated in Mayo Clinic's Notice of Privacy Practices. However, please be aware that this information may not be accessible by your specific health providers. For specific health concerns please contact your care provider directly.**

Because the settings in Health and the apps which work with Health will affect how your information is used and disclosed, it is important that you review the privacy policies and settings of those applications. You can find more information about Health your privacy settings on [Apple.com](https://apple.com).

Storage of your Information

The information collected by this Mayo Clinic App is transmitted to Mayo Clinic and is securely stored on Mayo's servers in the United States, or on servers owed by third party service providers that we contract with to securely store your information in the United States. No personal information is stored by this Mayo Clinic App. If you enable sharing with Health, you understand that Mayo Clinic uses Health's standard security protocols, as provided by Apple, to protect the privacy and security of your information as it is transmitted to and stored by Health on your device. Mayo Clinic has no control over Apple's security protocols. In addition, no method of transmission over the Internet, or method of electronic storage, is 100% secure. Therefore, we cannot guarantee the privacy and security of your information. You agree that you are solely responsible for the privacy and security of any information which you choose to share with Health.